**A close-up of a document

Description automatically generated**

**(The following page contains additional content)**

**1. Clear Browser Cache and Cookies**

* Cached data can sometimes cause issues. Clear your browser's cache and cookies:
  + **Chrome/Edge**: Ctrl + Shift + Delete → Clear Browsing Data → Select "Cookies and other site data" and "Cached images and files" → Clear data.
  + **Firefox**: Ctrl + Shift + Delete → Time range to clear: Everything → Check "Cookies" and "Cache" → OK.

**2. Try Incognito/Private Mode**

* Open the site in an incognito/private window to rule out issues with extensions or cached data.
  + **Chrome/Edge**: Ctrl + Shift + N
  + **Firefox**: Ctrl + Shift + P

**3. Disable Browser Extensions**

* Extensions, particularly ad-blockers or privacy-focused ones, might interfere with requests. Disable them temporarily to check if the problem persists.